

Welcome to the Hotel de l'Arve !

We are glad to welcome you and hope you have a great stay! Please do not hesitate to come see you at the front desk for any question.

*In the current context, your health and our staff's health is our priority.
We are putting in place stronger sanitary measures.
Thank you for helping us keep everyone safe!*



Your arrival



The front desk is equipped with a protective glass, and all of our collaborators will be wearing a mask. We also ask you to wear your own mask in all the common areas.



Hydroalcoholic gel is available in the common areas, please use it as necessary.



The rooms and their keys are disinfected between each stay.
We will also use a ozone purifying machine to complete the cleaning.

During your stay



Daily cleaning will only be upon request. If you require cleaning, please put the sign 'Please clean the room' on the door when you leave the room. Without the sign, the cleaning staff will not enter your room. If needed, you can also just request a towel change and disposal of the garbage at the front desk. We took off the decorations in your room : plaid blanket and pillows.



Breakfast is served in the usual area. To enter this area, you are required to wear a mask and disinfect your hands. Someone will take you to your table. To help yourself at the buffet, you will keep your mask on and use cutlery that is on your table. You may take off the mask only once served and sitted.



It is mandatory to wear a mask to walk through the common areas.



Wash your hands



Use single-use



Cough or sneeze



Do not shake



Respect a



Wear a mask