

---

**Re: Covid 19 Precautions and Processes**

1 message

---

**Info - Lo Scoiattolo Hotel** <info@loscoiattolohotel.it>  
To: Andrew Delmenhorst <andrew@pygmy-elephant.com>

Wed, Jul 8, 2020 at 2:19 AM

Hi Andrew and All,

in order to contrast the effects of COVID19 we have equipped our hotel of information about the social distance, different point of sanitizing gel. We have reduced the number of tables available at the restaurant, closed the restaurant and bar for external people which are not hotel guests.

Moreover, at the check-in there is a plexiglass partition between the receptionist and the other people.

We ask to our guests that only one person be present per family or cohabitant so as to be able to maintain social distancing (for groups only the Tour Leader)

Finally, we inform you that as COVID is a reality with which we have to live, the hotel asks everyone to respect a few simple rules such as:

- use mask in the common areas (if you do not have it, you can buy it at the reception).
- keep the safety distance of one meter.
- do not place personal effects in the common areas.
- use the lift one person at time, with the exception of families or cohabitants.
- Sanitize your hands often with sanitizing gel available in the hotel

The minibar in rooms is empty, guests can ask to the reception any moment what they want and we will serve to the room without room service supplement.

Thank you and best regards



Giorgia Perrod  
[info@loscoiattolohotel.it](mailto:info@loscoiattolohotel.it)  
Hotel Lo Scoiattolo  
Office: +39 (0) 165 846716  
Fax: +39 (0) 165 843785  
[Viale Monte Bianco, 50](#)  
11013 Courmayeur (Ao)  
[www.loscoiattolohotel.it](http://www.loscoiattolohotel.it)



**Informativa privacy**

Le informazioni contenute in questo messaggio possono essere di natura riservata e confidenziale e sono indirizzate unicamente al destinatario. È vietato ai soggetti diversi dai destinatari qualsiasi uso, copia, diffusione di quanto in esso contenuto sia ai sensi dell'art 616 c.p., sia ai sensi della Legge 675/96. Se avete ricevuto questo messaggio per errore, Vi preghiamo di comunicare immediatamente al mittente l'accaduto e di cancellare il messaggio. In ogni caso, HOSPIS MANAGEMENT GROUP S.r.l si dissocia da qualsiasi affermazione o opinione contenute nei messaggi inviati dalla propria rete che non siano strettamente inerenti all'attività della stessa.

Hello Everyone!

I hope everyone is well during this unprecedented time. I am glad that the TMB is going forward this year, even if the majority of our clients, who are American, cannot make it right now.

If the situation improves, we may see some last minutes bookings. As such, we would like to be prepared accordingly.

**Can you kindly send us any information you have on how your company is handling the virus?**

If you have requests from clients to bring certain items (facemasks, sleeping bags, etc), eat or sleep in certain areas, or anything else related to how to act while staying or working with you, please let us know. That way we can prepare everyone appropriately.

Thanks again and I wish everyone strength and courage during this difficult time.

Best regards  
Andrew



**ANDREW DELMENHORST**

Founder and Managing Director

1 (414) 377-3555 | [andrew@pygmy-elephant.com](mailto:andrew@pygmy-elephant.com)



[WWW.PYGMY-ELEPHANT.COM](http://WWW.PYGMY-ELEPHANT.COM)

