

Terms and Conditions for booking with Pygmy Elephant

Below is a description of the payment and cancellation policy:

- An initial deposit of \$950 is due for Pygmy Elephant to begin working on your itinerary and trip. This amount is non-refundable, however we do have a “Never Lose Your Deposit Guarantee”. This \$950 can be applied to other Pygmy Itineraries or From Scratch Journeys if you cancel for any reason, even up to 1 day before the trip commences.
- A final payment for the balance of the trip will be necessary 60 days before travel. If you cancel after this time, Pygmy Elephant will refund you any portion that has not yet been paid to suppliers or that is still cancelable from the suppliers, minus any bank or credit card fees. The goal isn't to take money from you that can be returned.

The following waiver must be signed before traveling with Pygmy Elephant:

ACKNOWLEDGEMENT OF ASSUMPTIONS AND WAIVER AND RELEASE OF LIABILITY

I, THE UNDERSIGNED, HAVE REVIEWED THIS DOCUMENT AND ACKNOWLEDGE THE FOLLOWING:

- Purchase of travel through Pygmy Elephant does not relieve me of the responsibility to become reasonable knowledgeable as to the destination to which I am planning to travel.
- Travel and participation in related or adventure activities that may be planned on this trip contain inherent risks of illness, injury, injury by animals, emotional trauma, and/or death, which may be caused by negligence, forces of nature, terrorism, civil unrest, or other agencies known or unknown. I recognize that such risks may be present at any time before, during and after the trip that I am participating in with Pygmy Elephant.
- In the event that I suffer physical or emotional harm as described above, adequate medical services or facilities may not be readily available or accessible during some or all of the time in which I am participating in the trip, and that evacuation, if necessary and available, may be prolonged, difficult and expensive.
- Staff, subcontractors, or other agents of Pygmy Elephant may not have formal medical or first aid training over and above that which is set forth in other areas of this website. Pygmy Elephant and its staff, subcontractors, or other agents assume no liability regarding providing medical or evacuation services.
- In each region or nation which is a travel destination offered through Pygmy Elephant, the level of development, communications skills, hygiene, political stability, sanitation facilities, cleanliness, and business practices, among other things, may be deemed far inferior to those found in most industrialized nations. Further, I am aware and accept that travel to such areas involves these and other elements of risk above and beyond those that

would normally be encountered in industrialized nations. I am aware that I have the option to purchase travel insurance from third parties that may or may not be associated with Pygmy Elephant.

- In consideration of the right to participate in the trip, and the activities, services, equipment, and food arranged for me by Pygmy Elephant in connection with the trip, I have and do hereby fully assume all risk of illness, injury, property damage, emotional trauma, and death, and hereby fully and forever waive, release, and hold harmless Pygmy Elephant and their agents, officers, directors, employees, successors and assigns from any and all actions, claims, suits, and demands by me arising from or in connection with my participation in the trip. I also hereby agree to indemnify and defend each Released Party from any and all claims, actions, suits, and demands (including reasonable attorneys' fees and costs) by a third party arising from or in connection with my participation in the trip. I intend and agree that this waiver and release is also binding upon my heirs, legal representatives, successors, and assigns.

- For self guided tours, I acknowledge that I am responsible for my safety and have done my own due diligence on the risks associated with the hiking, biking or other such activities involved. In consideration of the right to participate in the trip, and the activities, services, equipment, and food arranged for me by Pygmy Elephant in connection with the trip, I have and do hereby fully assume all risk of illness, injury, property damage, emotional trauma, and death, and hereby fully and forever waive, release, and hold harmless Pygmy Elephant and their agents, officers, directors, employees, successors and assigns from any and all actions, claims, suits, and demands by me arising from or in connection with my participation in the trip. I also hereby agree to indemnify and defend each Released Party from any and all claims, actions, suits, and demands (including reasonable attorneys' fees and costs) by a third party arising from or in connection with my participation in the trip. I intend and agree that this waiver and release is also binding upon my heirs, legal representatives, successors, and assigns.

- For Guided Tours, my tour leader, as arranged by Pygmy Elephant, may be required, in the best interest of the participants, to alter the agenda in regard to certain activities planned as part of the purchased travel package. I agree further to abide by any such decisions. I understand that due to the nature of the destinations to which Pygmy Elephant organizes tours, and the necessity of the long lead times required to organize such tours, situations such as the following can and might be expected to occur: changes in trip leader assignments; changes in sequence or timing of the itinerary; and/ or changes in accommodations and/or transport. I understand further that due to the above-stated reasons Pygmy Elephant cannot guarantee exact adherence to any itinerary or itineraries that I have been provided. I accept that if any of the aforementioned situations arise either before or during my trip, Pygmy Elephant may be required to make decisions to address the changed circumstances and that it may not be possible to provide me with advance notification. I agree to waive, release, and hold harmless Pygmy Elephant from any and all claims, actions, suits, and demands by me arising from or in connection with such decisions, provided that they are made in good-faith and do not substantially or significantly adversely affect the overall content or quality of the tour package.

